#### **TERMS AND CONDITIONS**

## **Recurring Message Terms and Conditions**

Effective Date: February 21, 2025

By opting in to receive SMS messages from FLOW, [also known as FLOW – Mobile RV Services, LLC ("we," "us," "our"), you agree to these Terms and Conditions (Terms). SMS Messaging Service By providing my phone number, I consent to receive SMS text messages from FLOW – Mobile RV Services for initial services request/inquiry, appointment reminders, general two-way communication about RV services and/or Solar Installation services. Message and Data Rates may apply.

# **Message Frequency**

Message Frequency will be based on initial contact and further communications warranted during working time frames: interview for services, services done without owner present, during part accruement, other questions. Carriers are not liable for any delays or undelivered messages.

### **Message and Data Rates**

Message and data rates may apply based on your mobile carrier's terms.

### **Privacy Policy**

Your information will be handled in accordance with our Privacy Policy.

# **Cancellation/Opt-Out Instructions**

You can opt out of receiving SMS messages at any time by replying STOP to any message we send you. After you opt out of text messaging, you will receive one additional message confirming your request has been processed.

#### **Help/Customer Support**

Text the word HELP for support. You may also call us directly at 833-356-9781 or email flowmobilervservices@gmail.com.

### Liability

We are not responsible for any charges, errors, or delays in SMS delivery or undelivered messages caused by your carrier or third-party service providers.